

## Olympus Service Consistently Ranked #1 for AER Support by MD Buyline

(Low Temp Sterilizer or High Level Disinfectant)

Olympus Service received the highest rating for the past 6 quarters in the following four categories: Installation and Implementation, Applications Training, Service Response Time, and Service Repair Quality.

*"When customers are evaluating automatic endoscope reprocessors, such as the OER-Pro, service is a very important consideration. If the AER goes down, procedures can come to a grinding halt. With OER-Pro and the service team that stands behind it, we provide an average **99% uptime\***, which means patient care remains on track."*

*Swarna Alcorn*

*Vice President, Service Delivery,  
Olympus America Inc.*



\*Data on file.

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