



September 13, 2019

Re: Use of automated endoscope reprocessors, sterilizers, and high level disinfectants not identified as compatible by Olympus to reprocess Olympus endoscopes and devices

Dear Health Care Professional,

This letter provides information on reprocessing Olympus endoscopes and other Olympus medical devices using automated endoscope reprocessors (AERs), sterilizers, and high level disinfectants that are not listed by Olympus as compatible with Olympus flexible endoscopes and devices.

Olympus acknowledges that customers may choose to use AERs, sterilizers, or high level disinfectants that are not specifically approved by Olympus for material compatibility and/or microbiological efficacy. If you choose to use these products, Olympus recommends contacting the manufacturer of the AER, sterilizer, and/or high level disinfectant for available information on material compatibility and microbiological efficacy with Olympus devices. Olympus recommends carefully inspecting endoscopes for damage between uses.

The use of AERs, sterilizers, or high level disinfectants not listed by Olympus as compatible with Olympus flexible endoscopes does not by itself void the new product warranty. However, chemically induced damage (e.g., peeling of the insertion and light-guide tubes, discoloration and cracking of adhesives, and unexplained fluid entry into the endoscope) resulting from their use may not be covered by the Olympus new product warranty.

If you have any additional questions, please contact your local Olympus sales representative or the Olympus Technical Assistance Center at 1-800-848-9024 (United States) or 1-800-387-0437 (Canada).

Sincerely,

Olympus