

OLYMPUS

Guaranteed Loaner Program:
EVIS X1™ CV-1500 Video System Center
The loaner guarantee that keeps your rooms up and running



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The video system center, video processor and light source are critical components to maintain a functional procedure room. Keep your procedure room up and running by always having access to a EVIS X1 video system center, EVIS EXERA™ III video processor, or EVIS EXERA III light source when you need one. Loaners are guaranteed to ship overnight the same day as requested.

Program Benefits:

- Reduce room downtime and procedure cancellations.
- Eliminate the need to purchase backup electronic equipment.
- Save time tracking down loaners in other rooms or facilities.



Program Benefits:

- Includes video system center (CV-1500) or video processor (CV-190), and light source (CLV-190).
- All CV-1500, CV-190, and CLV-190 serial numbers covered by a Full Service Contract are eligible for a guaranteed loaner.
- Loaners will ship overnight the same day as the request.
- If a loaner is not shipped the same day as requested, Olympus will discount the repair by 50% and will provide a loaner as quickly as possible.



**To take advantage of the Guaranteed Loaner Program,
contact your local sales representative or call 1-800-848-9024**

Olympus Service—Beyond What You Can See

At Olympus Service, it's about getting the most from the equipment you've chosen for precision, handling, and image quality. It's about a promise of performance, protection, and support.

- All repairs made with 100% original Olympus parts
- All service performed by factory-trained Olympus technicians
- Exclusive factory-tested repair protocols (validated to meet original manufacturing specs)
- Quality control system consistent with regulatory authorities
- Proprietary tools and test fixtures
- Exacting equipment calibrations
- National Service Centers open six days a week
- 24/7 phone support
- Guaranteed Loaner Programs

Your Support Network

When you employ the power of Olympus Service Solutions, you employ the power of a full-service support network staffed by highly experienced Olympus equipment specialists. Whenever you need them, the following professionals are available on a local and regional level.

- Endoscopy Support Specialists
- Field Service Engineers
- Technical Assistance Specialists
- Olympus Repair Technicians
- Customer Service Representatives
- Software Application Specialists

On-Demand Access to Service Tools

The MyOlympus Service website provides 24/7 online service request options, including repairs, agreement information, and more at MyOlympusService.com:

- Personalized online request process
- Greater visibility into service activities
- Track the status of your equipment repairs
- View repair histories, monitor repair spend, and utilize reporting
- Find answers to FAQs and access product videos
- Prepaid outbound shipping for all online orders
- Guaranteed Loaner Programs

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For more information, contact your Olympus sales representative, or call 800-848-9024.
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